



## NEWREZ CORRESPONDENT TRANSACTION GUIDE

Address of Website	<a href="https://NewrezCorrespondent.com">NewrezCorrespondent.com</a>
Bailee Information	Newrez LLC C-O Deutsche Bank National Trust Company
Correspondent Client Support	877-700-4622
Customer Service (Consumers)	Newrez LLC 866-317-2347 – phone 866-467-1184 – fax <a href="https://www.Newrez.com">www.Newrez.com</a>
FHA Lender ID Number	Newrez Servicing Mortgagee ID:2557400002 Newrez Sponsored Originator ID:2557400019
VA Sponsor ID Number	Sponsor Identification Number: 600171-0000
USDA Servicing Lender	Servicing Lender ID: 37-1542226 USDA Assigned Branch: 001 Name: Newrez LLC Address: 1100 Virginia Drive Suite 125 Fort Washington, PA 19034-3235
Final Doc Address	Indecomm Global Services 1427 Energy Park Drive Saint Paul, MN 55108 Mail Stop Code NR - 9915
Servicer Address <ul style="list-style-type: none"> <li>Should be Reflected on Good-Bye Letter</li> </ul>	Newrez LLC P O Box 10826 Greenville SC 29603-0826 Customer Service: 1-866-317-2347

**Servicing  
(Cash Wire Remittances  
for posting to  
Borrower's Account)**

[SMSWires@newrez.com](mailto:SMSWires@newrez.com)

- Citibank ABA 021000089, Account # 31354717
- For remittance from lender on the following: Customer Mortgage Payments, Principal Curtailments , Payoffs, Escrow Surplus, and IOE (interest on escrow) funds
- Lenders MUST email [SMSWires@newrez.com](mailto:SMSWires@newrez.com) day of wire remittance and include following:
  - **Manifest** for wire breakdown
  - **Loan #'s** for Newrez (nine-digit loan number from the purchase advice)
  - **Fed Ref #** for wire remittance, *in text format*
  - **Wire Amount** added to subject line

*\*\*\*\*No supportive docs, only manifest to be included.*

**Servicing  
(General Questions)**

[PostTransfer@newrez.com](mailto:PostTransfer@newrez.com)

- General servicing policy requests (biweekly payment process, Recasts, AutoPay/ACH)
- Customer Payment posting issues, missing or misapplied, (not stemming from a loan boarding error)
- Customer change in HOI policy/provider
- Insurance Claim processing (from a loss and requires servicing to execute check)
- Customer service questions (ie. customer who cannot access their loan on servicing website)
- Payoff off requests (any requests sent to Loan Servicing will be redirected to Payoff quotes mailbox by that team)
- Payoff receipt confirmations or issues associated with posting

<b>MERS</b>	<p>Newrez = transfer to 1007544 (Servicer (TOS) / Investor (TOB))</p> <ol style="list-style-type: none"> <li>1. Registration of loans with MOM security instrument on the MERS System must occur at time of delivery to Newrez.</li> <li>2. Transfer of Beneficiary (TOB) to Newrez must be completed on the MERS System within 24 hours after Newrez purchase date.</li> <li>3. Transfer of Servicing (TOS) to Newrez must be completed on the MERS System within 24 hours after Newrez purchase date.</li> </ol>
<b>Mortgagee Clause</b>	<p>Newrez LLC  ISAOA ATIMA  P O BOX 7050  Troy MI 48007-7050</p> <p>For properties located in Texas:</p> <p>Newrez Mortgage LLC  ISAOA ATIMA  P O BOX 7050  Troy MI 48007-7050</p>
<b>Note Delivery Address</b>	<p>Deutsche Bank National Trust Company  ATTN: DATA ENTRY / NEWREZ CORRESPONDENT TEAM  1761 East St. Andrew Place  Santa Ana, CA 92705-4934</p>
<b>Note Endorsement</b>	<p>WITHOUT RECOURSE PAY TO THE ORDER OF: Newrez, LLC.</p>
<b>Payment Address</b> <ul style="list-style-type: none"> <li>• Regular Mail Lockbox for Customer Use</li> <li>• Should be Reflected on Good-Bye Letter</li> </ul>	<p>Newrez LLC  PO Box 60535  City of Industry, CA 91716-0535</p>

<b>Payment Address</b> <b>(Misdirected Payments,</b> <b>Principal Curtailments,</b> <b>Escrows and Payoffs for</b> <b>Lender use only)</b>	<p>Shellpoint Mortgage Servicing  Attn: Payment Processing  75 Beattie Place  Suite LL202  Greenville SC 29601</p> <p>All check remittances to this address require you to add Newrez 9 digit loan number to the front of your check. That loan number is reflected on your purchase advice.</p>
<b>Customer Account Login</b>	<p><u><a href="#">Newrez Customer Online Account Login</a></u></p> <p>Customer needs to obtain servicing loan # prior to creating an online account. It is contained in the Welcome Letter or first monthly statement. Once created, customer has access to loan information and can setup account for ACH payments.</p>
<b>Tax Service Fee</b>	<p>\$80</p>
<b>HMDA Reporting Code</b>	<p>Type of Purchaser – Code 71, Life Insurance Company, Credit Union, Mortgage Bank, or Finance Company</p> <p><b>Delegated HMDA Action</b> – the correspondent reports the loan as an origination on its LAR and Newrez reports the loan as Code 6, “Loan purchased by your institution”.</p> <p><b>Non-Delegated/Conditional Delegated HMDA Action</b> – Newrez reports the loan as an origination on the LAR. Client is not required to file a report.</p>
<b>Life of Loan Flood Certification</b>	<p>Newrez LLC only accepts LOL certs; non-LOL flood certs cannot be accepted.</p>
<b>Underwriting</b>	<p>Upload loan documentation through Image Central at <a href="https://www.newrez.com/correspondent">NewrezCorrespondent.com</a>. Registered/Locked loans can be tracked on Newrez’s website</p>

<b>Post Funding Adjustment Team (Purchase Advice Corrections, Government Insuring and MERS Questions)</b>	<ul style="list-style-type: none"> <li>• Correspondent [PFA] loan needs: <a href="mailto:postfundingadjustmentsmailbox.ftw@newrez.com">postfundingadjustmentsmailbox.ftw@newrez.com</a></li> <li>• Government Insuring loan questions: <a href="mailto:delegatedgovernmentuninsured@newrez.com">delegatedgovernmentuninsured@newrez.com</a></li> <li>• MERS questions: <a href="mailto:mersoriginations.ftw@newrez.com">mersoriginations.ftw@newrez.com</a></li> </ul>
<b>Bulk Bids Email Address</b>	<a href="mailto:Newrez.Bulk.FTW@Newrez.com">Newrez.Bulk.FTW@Newrez.com</a>