



Each client is assigned a Single Point of Contact for File Specific or Compliance Questions, Servicing, Loan Set Up or Closed Loan Suspense

Contact our Underwriting Team for underwriting, product and guideline scenarios or questions and DU/LPA releases

Questions: Products, AUS, Underwriting Status, Scenarios, General Underwriting Guidelines

Registration & Negotiated Trades Desk - "Lock Desk"

Contact the lock desk for password resets and loan commitment questions
or email Registrations@newrez.com

You must be approved to submit bulk registrations (Contact your Regional)
Email Bulk Bids to Newrez.Bulk.FTW@Newrez.com

For questions regarding trades or loans: bankofresolutions.new@newrez.com

Condo Questions or Assistance

projectreview@newrez.com

Condo Forms: [newrezcorrespondent.com > Client Library > Project Review](#)

Located [HERE](#) or under the left hand navigational tool bar and then Job Aids. The Job Aids Section contains several process explanation and product comparison documents such as how to "Set up New Users", "Submit a Loan for Purchase" or "Submitting a File for Underwriting" etc. These "at a glance" one pagers are great quick reference guides.

NewRez LLC: 866-317-2347 www.newrez.com

Live Webinar Training Classes

Take one of our "Best in Class" training sessions on Products and Process'. Topics include: Affordable Lending Products, DU Refi Plus, FHA, Condos, Conforming, Loan Processing, Calculating Income, Tax Return Analysis, Mortgage Basics, Credit Reports and many more! Log in to our website > Left Hand Toolbar > Select Training Center > Web Based Training or go **here**

****For a complete list, please see the Transaction Guide**

07/02/2026

newrezcorrespondent.com

Current turn times are posted on the [landing page](#) of our website before you log in by selecting "Turn Times" from the tool bar at the top of the page or under the latest news section of the website once you have logged in

Product Profiles - General at a glance reference guide

Client Guide - More detailed guidelines, client contract terms, delivery info, compliance etc.

Bulletins - NewRez news or latest changes to products and process. Please email your Sales Director to receive by email

Forms Library - Fee schedule and all NewRez forms

Reports - Use this section to find the status of suspended loans that have been submitted for purchase, status of expiring lock, underwriting status for prior underwrites or purchase advice

Loan Status - Enter your loan number to find the status of your loan. Loan status will provide lock status/pricing detail, underwriting and suspense status if applicable.

The Transaction Guide provides information on transacting business with Newrez - including but not limited to: Delivery of Notes, Post Funding Adjustments, Final Docs and Servicing info. Find the Transaction Guide [here](#)

Lender ID's: FHA: 2557400019 - VA: 6001710000

Mortgagee Clause for Hazard, Flood, Wind and Earthquake

Texas Properites - Mortgagee Clause Hazard Flood Wind Earthquake:

Newrez LLC ISAOA ATIMA PO Box 7050 Troy MI 48007-7050

Newrez LLC PO Box 60535 City of Industry, CA 91716-0535

Newrez, LLC

(Officer Name and Title)

Deutsche Bank National trust Company
ATTN: DATA ENTRY / NEWREZ CORRESPONDENT TEAM
1761 East St. Andrew Place
Santa Ana, CA 92705-4934

Final Document Address:
Indecomm Global Services
1427 Energy Park Drive
Saint Paul, MN 55108
Mail Stop Code NR - 9915

delegatedgovernmentuninsured@newrez.com

Correspondent Fees at a Glance

Underwriting Fees for Prior Approved Underwrite for Delegated Clients:

- \$495 - Conforming Prior Approve: Underwritten and Purchased
- \$350 - Conforming Prior Approve: Underwritten and Not Purchased

Non-Delegated Government Loans: \$595 - Underwritten

Smart Series: \$995 - Underwritten

Funding Fee: Conforming \$305 Government \$295

Tax Service Fee: \$80 - All Loan types

Life of Loan Flood Cert Fee: \$5 - All Loan Types

Condo Fees Delegated: Conventional Existing & New Projects \$350

Condo Fees Prior Approved Underwrite/Non-Delegated

Conventional Existing & New Projects \$150

FHA Existing & New Projects \$200

Full Fee Schedule located in the Forms Library on the [Newrez website](#)