Partner Reference Guide

Client Name

Client ID #

newrezcorrespondent.com

Delegated

Your Newrez Team is:

Regional Sales Manager

Associate Regional Sales Manager

Operations Client Manager

Client Manager - Single Point of Contact:

Each client is assigned a Single Point of Contact for File Specific or Compliance Questions, Servicing, Loan Set Up or Closed Loan Suspense

Underwriting Status, Scenarios & Product ?'s

Contact our Underwriting Team for underwriting, product and guideline scenarios or questions and DU/LPA releases

U/W Scenarios: CorrespondentUnderwritingSupport@newrez.com

Questions: Products, AUS, Underwriting Status, Scenarios, General Underwriting Guidelines

Phone: 877-700-4622 Opt#4

Registration & Negotiated Trades Desk - "Lock Desk"

(For Authorized Users) **Phone:** 877-700-4622 Opt #3

Contact the lock desk for password resets and loan commitment questions or email Registrations@newrez.com

Bulk Bid - Registration Info for Fort Washington

You must be approved to submit bulk registrations (Contact your Regional)

Email Bulk Bids to Newrez.Bulk.FTW@Newrez.com

For questions regarding trades or loans Bulkbidresolutions.ftw@newrez.com

Condo Questions or Assistance

projectreview@newrez.com

Include Project name, Borr name and LN# in email subject line

Condo Forms: newrezcorrespondent.com > Client Library > Project Review

Job Aids Section - Very Helpful!

Located HERE or under the left hand navigational tool bar and then Job Aids. The Job Aids Section contains several process explanation and product comparison documents such as how to "Set up New Users", "Submit a Loan for Purchase" or "Submitting a File for Underwriting" etc. These "at a glance" one pagers are great quick reference guides.

Customer Service - Consumer/Servicing

Conforming, Government & All Other

NewRezLLC: 866-317-2347 www.newrez.com

loanservicing@newrezservicing.com

Live Webinar Training Classes

Take one of our "Best in Class" training sessions on Products and Process'. Topics include: Affordable Lending Products, DU Refi Plus, FHA, Condos, Conforming, Loan Processing, Calculating Income, Tax Return Analysis, Mortgage Basics, Credit Reports and many more! Log in to our website > Left Hand Toolbar > Select Training Center > Web Based Training or go **here**

* Access to these functions (and rate sheets) are defined in the individual user profile as established by the web administrator

**For a complete list, please see the Transaction Guide

10/24/2025

TurnTimes

Current turn times are posted on the **landing page** of our website before you log in by selecting "Turn Times" from the tool bar at the top of the page or under the latest news section of the website once you have logged in

Information Center *

Product Profiles - General at a glance reference guide

Client Guide - More detailed guidelines, client contract terms, delivery info, compliance etc.

Bulletins - NewRez news or latest changes to products and process. Please email your Sales Director to receive by email

Forms Library - Fee schedule and all NewRez forms

Pipeline Manager *

Reports - Use this section to find the status of suspended loans that have been submitted for purchase, status of expiring lock, underwriting status for prior underwrites or purchase advice

Loan Status - Enter your loan number to find the status of your loan. Loan status will provide lock status/pricing detail, underwriting and suspense status if applicable.

Transaction Guide

The Transaction Guide provides information on transacting business with Newrez - including but not limited to: Delivery of Notes, Post Funding Adjustments, Final Docs and Servicing info. Find the Transaction Guide here

Transactional Information**

Lender ID's: FHA: 2557400019 - VA: 6001710000

FNMA: 638974 - FreddieMac: 158390 - MERS: 1007544

Mortgagee Clause for Hazard, Flood, Wind and Earthquake:

Newrez LLC ISAOA ATIMA PO Box 7050 Troy MI 48007-7050

Texas Properites - Mortgagee Clause Hazard, Flood, Wind, Earthquake:

Newrez LLC ISAOA ATIMA PO Box 7050 Troy MI 48007-7050

First Payment Address:

Newrez LLC PO Box 60535 City of Industry, CA 91716-0535

Note Endorsement - Without Recourse pay to the order of:

Newrez, LLC

(Seller Name)

(Officer Name and Title)

Send the Original Note to:

Deutsche Bank National trust Company

ATTN: DATA ENTRY / NEWREZ CORRESPONDENT TEAM

1761 East St. Andrew Place

Santa Ana, CA 92705-4934

Final Document Address:

Indecomm Global Services

1427 Energy Park Drive

Saint Paul, MN 55108

Mail Stop Code NR - 9915

Government Insuring:

delegatedgovernmentuninsured@newrez.com

Correspondent Fees at a Glance

Underwriting Fees for Prior Approved Underwrite for Delegated Clients:

$495 - Conforming Prior Approve: Underwritten and Purchased

$350 - Conforming Prior Approve: Underwritten and Not Purchased

Non-Delegated Government Loans: $595 - Underwritten

Smart Series: $995 - Underwritten

Funding Fee: Conforming $305 Government $295

Tax Service Fee: $80 - All Loan types

Life of Loan Flood Cert Fee: $5 - All Loan Types

Condo Fees Delegated: Conventional Existing & New Projects $350

Condo Fees Prior Approved Underwrite/Non-Delegated

Conventional Existing & New Projects $150

FHA Existing & New Projects $200

Full Fee Schedule located in the Forms Library on the Newrez website